

ÖKK CASAMED FAMILY DOCTOR

The clever way to save money

ÖKK CASAMED FAMILY DOCTOR – THE PRINCIPLE

ÖKK CASAMED FAMILY DOCTOR is a straightforward family doctor system. You choose a CASAMED family doctor from the ÖKK list of family doctors (www.oekk.ch/familydoctor).

For medical questions or problems always consult your CASAMED family doctor first and inform him/her that you are insured with ÖKK CASAMED FAMILY DOCTOR. You can change your CASAMED family doctor at the beginning of the next calendar quarter, giving one month's notice.

I AM ILL – WHAT DO I DO?

As an ÖKK CASAMED FAMILY DOCTOR policy holder always contact your CASAMED family doctor first if you have any health problems.



REFERRAL

For treatments with another doctor, a specialist or in a hospital, you need a referral through your CASAMED family doctor. The costs for treatments and operations performed without a referral must be paid by the insured person him/herself. If the situation is repeated you may be transferred from ÖKK CASAMED 24 to the insurance variant with the freedom to choose a doctor.

WHICH DOCTORS CAN I CONSULT DIRECT?

Your ophthalmologist
for check-ups.

Your gynaecologist
for routine check-ups and obstetric care.

Your paediatrician
up to your 16th birthday.

Inform these doctors that you are insured with ÖKK CASAMED FAMILY DOCTOR. You need a referral for all other ophthalmological, gynaecological and paediatric check-ups, treatments or operations. Contact your CASAMED family doctor first.

EMERGENCY – WHAT DO I DO?

If you are unable to consult your CASAMED family doctor in an emergency, then contact the nearest doctor or nearest hospital. ÖKK will meet the costs for the emergency medical treatment. After the emergency treatment has been carried out inform your CASAMED family doctor and discuss what further steps are to be taken.

WHERE DO I SEND DOCTORS' INVOICES AND RECEIPTS FOR REFUND?

Send your doctors' invoices and receipts for refund to ÖKK.

STAYS ABROAD AND PERIOD OF NOTICE

When spending more than six months abroad, you are automatically reallocated from ÖKK CASAMED 24 to the insurance variant with the freedom to choose a doctor at the end of the current month. Transfer from ÖKK CASAMED 24 to this insurance variant is permitted, giving three months' notice to the end of a calendar year.

CONTACT AND ADVICE

→ Your ÖKK agency will be happy to advise you (for contact details see the insurance policy).