

CASAMED insurance models

You can save money on premiums with ÖKK's alternative insurance models. The difference between these and classic ÖKK BASIS basic insurance is that you can choose your first point of contact for your health questions: the Medgate telemedical centre, a partner pharmacy, your (telephone) GP or an HMO centre.

CASAMED SELECT

Your first point of contact is Medgate's specialist doctors. You can contact them around the clock: by phone or via the app. Alternatively, you can first contact an ÖKK pharmacy.

Medgate: medgate.ch

ÖKK partner pharmacies: oekk.ch/partner-pharmacies

CASAMED 24

Your first point of contact is Medgate's specialist doctors. They can advise you around the clock: by phone, video or via the app.

Medgate: medgate.ch

CASAMED GENERAL PRACTITIONER

Your first point of contact is your GP or your Medgate telephone GP from the ÖKK list of general practitioners. ÖKK list of general practitioners: oekk.ch/practitioners

CASAMED HMO

HMO stands for Health Maintenance Organisation. Your first point of contact is your doctor at the HMO centre.

Find an HMO centre in your area: oekk.ch/hmo

How it works

When you are insured under a CASAMED model, if you have a question or problem related to your health you must always get in touch with your first point of contact. The doctor or pharmacist will then provide you with advice and determine the next steps for your treatment. If necessary, your CASAMED contact will refer you to a specialist or hospital.

ÖKK Kranken- und Unfallversicherungen AG
Bahnhofstrasse 13, P.O. Box, 7302 Landquart
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Insurance that
makes sense. **ÖKK**



Changing insurance model

Do you have your basic insurance with ÖKK and would like to switch to a different model?
Choose the insurance type that is best for you and return the slip to us.

First name:

Last name:

Street, no.:

Post code/place:

Insurance no.:

Does the change also apply for further family members? If so, for who?

☐ CASAMED SELECT

☐ CASAMED 24

☐ CASAMED (telephone) GP, general practitioner (name, location):

☐ CASAMED HMO, HMO centre (name, location):

☐ ÖKK BASIS (classic basic insurance with free choice of doctor)

Exceptions

There are situations in which you do not have to contact your CASAMED contact first of all. This includes the following consultations:

- optician check-ups
- gynaecological check-ups and obstetric care
- paediatric check-ups up to the age of 18

Emergencies are also exceptions. If you cannot consult your CASAMED contact in case of emergency, contact the nearest hospital or emergency doctor. ÖKK will bear the costs for the emergency medical treatment. Notify your CASAMED contact within twenty days after the emergency and discuss the next steps together.

Referral to another doctors

If you have to consult a medical specialist other than Medgate, a partner pharmacy, your (telephone) GP or the HMO centre, you will need a referral issued in advance. If you contact doctors other than those specified under your chosen CASAMED model, you can switch to the more expensive ÖKK BASIS classic basic insurance.

Doctor's bills / claim documentation

When obtaining medical services (doctor, hospital, pharmacy), you must always show your ÖKK insurance card. Send your doctor's bills and claim documentation to ÖKK.

Stays abroad

If you are planning a stay abroad of more than six months, you should contact your ÖKK agency as early as possible. You will then be transferred to ÖKK BASIS classic basic insurance at the end of the current month.

Changing insurance model

Insured persons can change from ÖKK BASIS classic basic insurance to a CASAMED model as of the start of a calendar month.

If you would like to change from a CASAMED model back to ÖKK BASIS classic basic insurance, you can only do this as of 1 January (notification by 30 November).

It is possible to change between the various CASAMED models as of 1 January of the following calendar year (notification by 30 November).

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GAS/ECR/ICR

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