

Broker information for ÖKK Versicherungen AG pursuant to Art. 45 ISA

Contractual relationships and class of insurance

The insurer for ÖKK BIKE is Helvetia Swiss Insurance Company Ltd, St. Gallen. European Travel Insurance ERV, branch office of Helvetia Swiss Insurance Company Ltd, domiciled at St. Alban-Anlage 56, P.O. Box, 4002 Basel (ERV), is responsible for this insurance policy. TONI Digital Insurance Solutions AG, Seefeldstrasse 5a, 8008 Zurich (TONI) has concluded a collective insurance contract with brokerage activities with ERV. ÖKK Versicherungen AG, Bahnhofstrasse 13, 7302 Landquart (ÖKK) acts as the distribution partner of TONI for ÖKK BIKE. ÖKK and TONI receive a commission for each insurance confirmation they refer.

The specific insurance cover is listed on the insurance confirmation and the General Insurance Conditions (GIC). Please note the general benefit exclusions and restrictions defined in the GIC.

Liability for errors, negligence and incorrect information

TONI shall be liable to customers for errors, negligence or incorrect information in relation to the brokerage of ÖKK BIKE as part of an external relationship.

Processing of personal data

ERV and TONI use the data contained in your application documents for the purposes of processing your insurance applications, personal service, the development of products and services as well as marketing.

When concluding an insurance contract, any other data processing is carried out pursuant to the GIC / data protection statements of ERV and TONI. Furthermore, ÖKK receives the customer data from TONI and processes it for the purposes of customer service as well as for analysis and marketing purposes (e.g. market research, analysis on improving products and services as well as to provide individual offerings).

Data is processed subject to the applicable data protection laws. Within the scope of the insurance contractual relationship and the applicable GIC / data protection statements of ERV (available at www.erv.ch/datenschutz, German/French only) and TONI (available at <https://tonidigital.ch/privacy/>) and subject to the data protection requirements to co-insurers, your data may be forwarded to co-insurers, re-insurers, authorities / official bodies, insurance companies and institutions, central information systems of insurance companies, other companies within the corporate group, coopera-

tion partners, external experts and other involved parties both in Switzerland and abroad. ERV and TONI are also authorised to obtain the required pertinent information from these bodies.

In order to meet the legal obligation to retain data, it is stored physically and/or electronically and is protected from unauthorised access using appropriate technical and organisational measures. Personal data may be retained for longer than the statutory data retention period if this is required to enforce or defend any legal claims. The retention period is based on the statute of limitations or the period during which claims can be made against ERV and TONI. After the statutory / extraordinary retention period has expired, the personal data is destroyed / deleted.

You have the right to request the information to which you are legally entitled about how your personal data is processed. You may revoke your consent for your data to be processed at any time.

Complaints

Please send any complaints to:

TONI Digital Insurance Solutions AG
Seefeldstrasse 5a
8008 Zurich
Telephone: 0800 838 000
E-mail: oekk@tonidigital.com