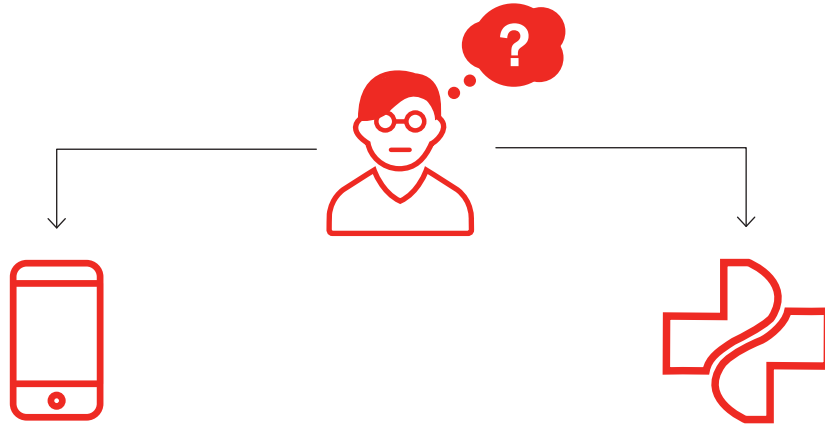


CASAMED SELECT

Optimum treatment from Medgate or partner pharmacies

Do you have any health complaints or questions? Then please contact Medgate or one of ÖKK's partner pharmacies.



Contact **Medgate's** specialist doctors and receive advice over the phone (0848 227 224) or via the Medgate app with its artificial intelligence (www.medgate.ch/en-us/medgate-app).

Get advice in one of our **partner pharmacies**. A list of all partner pharmacies can be found at www.oekk.ch/partner-pharmacies.

The **Medgate doctor** will treat you, give you advice and then determine the next steps for your treatment. The initial consultation with Medgate is free of charge for you. You only have to pay the costs of the telephone call (local rate).

If necessary, the Medgate doctor will organise a referral to a specialist doctor (list doctor), therapist or hospital (list hospital). Any treatment then carried out will be invoiced as usual.

The **pharmacist** will treat you, give you advice and then determine the next steps for your treatment. This initial consultation with the pharmacist is free of charge (you must pay for any medication yourself, however). If necessary, the pharmacist will organise a referral to a specialist doctor (list doctor), therapist or hospital (list hospital). Any treatment then carried out will be invoiced as usual.



Specialist doctor, general practitioner or hospital



Exceptions: In the event of emergencies or gynaecological, paediatric and optometric treatment, you may contact a specialist, emergency doctor or general practitioner directly without having to first contact Medgate or a pharmacy.